

### e-Filing



# RESET PASSWORD

Easy Guide



### **Forgot your Password?**

#### Not to Worry!

Now there are 3 Easy ways to reset your Password

#### 1. Using Aadhaar OTP

**Pre-requisite:** To generate Aadhaar OTP, Taxpayer's PAN and Aadhaar must be linked.

To Reset Password using the 'Using Aadhaar OTP' option, the steps are as follows:

#### **STEPS:**

- 1 In Homepage, Click on "LOGIN HERE"
- 2 Click on "FORGOT PASSWORD" link
- Provide User ID (PAN), CAPTCHA and click "CONTINUE" button
- Select 'Using Aadhaar OTP' from the drop down available and click on "CONTINUE" button
- You are redirected to a page, where you can confirm your Aadhaar number. Click "Generate Aadhaar OTP"
- 6 Aadhaar OTP will be generated and sent to the Mobile Number registered with Aadhaar. Enter the Aahaar OTP received and click on the "VALIDATE" button. The Aadhaar OTP is validated
- On success, enter the New Password and confirm the password"
- 8 Click on "SUBMIT"

Once the password has been changed a success message will be displayed. Login with new password

#### 2. e-Filing Login Through Net Banking

To Reset Password using the 'e-Filing Login through Net Banking' Option, the steps are as follows:

#### **STEPS:**

- 1 In Homepage, Click on "LOGIN HERE"
- Click on "e-Filing Login Through Net Banking"
- Click on the appropriate Bank's Name from the list and choose "Confirm"
- 4 Login to Net Banking Account
- Click on "e-Filing" link available in the Net Banking page

- 6 You will be redirected and logged in to e-Filing Portal
- Click on "Change Password" from "Profile Settings"
- 8 Enter the New Password and Confirm the password
- 9 Click on "Submit"

Once the password has been changed a success message will be displayed

#### 3. Upload digital signature certificate

To Reset Password using the 'Upload Digital Signature Certificate' Option, the steps are as follows:

#### **STEPS:**

- In Homepage, Click on "LOGIN HERE"
- 2 Click on "FORGOT PASSWORD" link
- Provide User ID(PAN), CAPTCHA and click on "CONTINUE" button
- 4 Select 'Upload Digital Signature Certificate' from the drop down available

- Select any one of the two options provided:
  - I. New DSC II. Registered DSC
- 6 Upload Signature File generated using DSC Management Utility and click on the "VALIDATE" button. The DSC is validated
- On success, enter the New Password and confirm the password
- 8 Click on "SUBMIT"

Once the password has been changed a success message will be displayed. Login with new password.



## For More Details, Visit: www.incometaxindiaefiling.gov.in

For Help, Contact:

1800 103 0025 +91 80 461 22000 +91 80 265 00026