# FAQs on CSI (Challan Status Inquiry)



### Question 1:

#### Who can download CSI (Challan Status Inquiry) file? Resolution: Only TAN users can download a CSI file using TAN as user ID. e-Filing Anywhere Anytime 📞 Call Us 🗸 🛛 🌐 English 🗸 🛛 🗛 🖓 🕕 $\equiv$ Do not have an account? Register \* Indicates mandatory fields Login Know about your User ID Enter your User ID \* PAN (Permanent Account Number) For Individuals (Salaried employee, Senior citizen, Self-employed, NRI) For Other Than Individuals (Company, Trust, AOP, AJP, BOI, Firm, Local Authority) Continue > Aadhaar Number < Back 8 53 For Individuals (Salaried employee, Senior citizen, Self-employed, NRI) Other User ID ō 🗘 ō For Chartered Accountant, Tax Deductor and Collector, e-Return Intermediary, TIN 2.0 Stakeholders, External Agency, ITDREIN Other ways to access your account ARCA (Authorised Representative Chartered Accountant) followed by 6 digit number TAN (Tax Deductor & Collector) m Net Banking

# Question 2:

# How can I download the CSI (Challan Status Inquiry) file?

### Resolution:

You can Download the CSI file by following below mentioned steps:

Step:1 Login to e-Filing portal using TAN as User ID.

	* Indicates mai
Login	Know about your User ID
Enter your User ID * PAN/ AADHAAR/ OTHER USER ID Continue >	PAN (Permanent Account Number) For Individuals (Salaried employee, Senior citizen, Self-employed, NRI) For Other Than Individuals (Company, Trust, AOP, AJP, BOI, Firm, Local Authority)
< Back	Aadhaar Number For Individuals (Salaried employee, Senior citizen, Self-employed, NRI)
Other ways to access your account	Other User ID For Chartered Accountant, Tax Deductor and Collector, e-Return Intermediary, TIN 2.0 Stakeholders, External Agency, ITDREIN ARCA (Authorised Representative Chartered Accountant) followed by 6 digit number TAN (Tax Deductor & Collector)

# <u>Step:2</u> Go to e-File >> e-Pay Tax Service.

hboard e-File ^ Authorised Partners *	Services ~	Pending Actions 👻	Grievances ~	Help	Session Time 2 9 : 4 6
hboard Income Tax Forms	>				
Welcome E-Pay Tax SOLUTION	Recent	Forms Filed			
AAHF050950 9671290197 ovalitsolutions212@gmail.com Contact Details Update Your account is not Secure Account secure with e-vault					
Activity Log					
Last log out Oct 17, 2022, 08:16:48 PM					
Last log In Oct 17, 2022, 08:07:44 PM					

# Step:3 On e-Pay Tax page click on Payment History tab.

Saved Drafts	Generated Challans	Payment History ()			
ote: In order to enable	"Download Challan File' butt	on for e-TDS/TCS staten	nents, select date range in filte	er option given on the r	ght CP
IN ()	Bank Reference Number	Assessment Year	Type of Payment	Amount(₹)	Payment Date & 1
00144310707202236		2023-24	200	8322	07-Jul-2022 05:3
0144310707202237		2023-24	200	13276	07-Jul-2022 05:3
00132830707202236		2023-24	200	5722	07-Jul-2022 05:3
00132830707202239		2023-24	200	9091	07-Jul-2022 05:3
00113490707202240		2023-24	200	3030	07-Jul-2022 05:3

<u>Step:4</u> Click on the Filter options.

Saved Drafts	Generated Challans Pay	ment History 🛈				
Note: In order to enable '	Download Challan File' button fo	r e-TDS/TCS statem	ents, select date range in filte	er option given on the	right 🗁 👳	Filter
CIN	Bank Reference Number	Assessment Year	Type of Payment	Amount(₹)	Payment Date & Time 🥡	Ac
00144310707202236		2023-24	200	8322	07-Jul-2022 05:30:00	
00144310707202237		2023-24	200	13276	07-Jul-2022 05:30:00	
00132830707202236		2023-24	200	5722	07-Jul-2022 05:30:00	
00132830707202239		2023-24	200	9091	07-Jul-2022 05:30:00	
00113490707202240		2023-24	200	3030	07-Jul-2022 05:30:00	
Rows per page 05 •				1< <	1 of 11 pages >	>1

### Step:5 Select Payment date range (From to To) in Filter options.

Saved Drafts	Generated Challans	Payment History ()				
Note: In order to enabl	e 'Download Challan File' butt	on for e-TDS/TCS stater	Filter by (Only payment .CSI file for e-T		uld be entered for do atements)	ownloading
	Bank Reference Number	Assessment Year	Assessment Year		Type of Payment	
00144310707202236		2023-24	Select .		Select	•
00144310707202237		2023-24	Payment Date From	_	То	
00132830707202236		2023-24				eset E
00132830707202239		2023-24	200			22 05 30 00
00113490707202240		2023-24	200		3030 07-Jul-202	22 05 30 00

+ Bownload Challan File

Once the download CSI file button gets enabled, you can click on the same to download the file.

**Note:** You cannot download the CSI (Challan Status Inquiry) file by filtering challans based on the **Assessment Year or Type of Payment,** You can only download the CSI file by filtering challans paid during a specific period (From - to-To date) not exceeding 24 months.

### Question 3:

Can I download the CSI (Challan Status Inquiry) file by filtering challans based on the Assessment Year or Type of Payment?

# Resolution:

No, You cannot download the CSI file by filtering challans based on the Assessment Year or Type of Payment you only download the CSI file by filtering challans paid during a specific period (From -to-To date) not exceeding 24 months.

## Question 4: Can I Download Challan File for period prior to 01-Jul-2022? Resolution:

No, You can not download the CSI file period prior to 01-July-2022 on e-Filing portal using e-Pay Tax service.

**Note:** If you want to download the CSI file period prior to 01-July-2022. click on the **click here** button at the bottom of the **e-Pay Tax** screen, on click you will be redirected to "**Protean portal (NSDL)**" where you can download the CSI file period prior to 01-July-2022.

lote: In order to enable	'Download Challan File' butto	on for e-TDS/TCS statem	ents, select date range in filte	er option given on the r	ight 🕝	<del>ç</del> Filter
CIN	Bank Reference Number	Assessment Year	Type of Payment	Amount(₹)	Payment Date & Time 🛈	Actio
00144310707202236		2023-24	200	8322	07-Jul-2022 05:30:00	
00144310707202237		2023-24	200	13276	07-Jul-2022 05:30:00	
00132830707202236		2023-24	200	5722	07-Jul-2022 05:30:00	
00132830707202239		2023-24	200	9091	07-Jul-2022 05:30:00	
00113490707202240		2023-24	200	3030	07-Jul-2022 05:30:00	
Rows per page 05 *				۱< ۲	1 of 11 pages >	>1

Note: In order to enable 'Download Challan File' button for e-TDS/TCS statements, select date range in filter option given above.

### Question 5:

Whether the challan for payments made through the NSDL portal will be available in CSI file downloaded using "e-Pay Tax"?

### Resolution:

Yes, the challan for payments made through the NSDL portal will also be available in CSI file downloaded using "e-Pay Tax" service on e-Filing portal. However, the challan receipts for NSDL Payment will not be available for download.